

## BlueOrange Alert:

### Providing Devices for Patient or Resident Use

---

In response to the COVID-19 pandemic, there has been a significant increase in the number of organizations providing devices for general patient/resident use. As many facilities have implemented changes to limit visitors, this can leave patients/residents without means to stay in contact with friends and family. Organization owned/controlled devices can help combat this issue by allowing communication such as video-calling.

When looking to implement general purpose devices:

- Check to determine what types of devices you are using – Apple iPads, Google ChromeBooks, Samsung Galaxy, etc.
- Determine how you will connect the devices – will they be on an existing WiFi network (such as Guest) or a special purpose network
- Create an inventory of devices and have staff members check-in/out the devices
- Try to prevent theft, such as tethering the devices to wheeled carts
- Create a user group for residents that does not have admin rights
- Ensure Anti-virus is installed and running
- Enable Kiosk mode if applicable

#### **About BlueOrange Compliance:**

*BlueOrange Compliance specializes in assisting healthcare organizations navigate HIPAA and HITECH privacy and security requirements. Complex, ever-changing healthcare regulations and increasing risks make it difficult for organizations to stay in front of emerging cyber threats. As a single source, we equip every client with affordable, practical, comprehensive privacy and security solutions, including multiple sources of information to help manage risk. Our clients have peace of mind knowing they are compliant and prepared for potential breaches and adverse audits. BlueOrange Compliance provides this alert for educational purposes only without warranty and specialized advice should be sought about your specific circumstances.*